



VISUAL LOGISTICS Booking System

Designed to Integrate

The VLBS system is part of a unique suite of web based planning and execution tools for transport operators that can help unlock increased value from existing investments. It easily integrates with other systems within the VL suite and with legacy systems.

Company wide visibility

The current status of orders taken, planned, completed, and invoiced can be viewed by site group of sites or company wide to give complete and user rights controlled visibility.

Service Levels Improved

The plan extends seamlessly into operations, when integrated with VL Event Management the system provides alerts for late running and re-planning tools during the operations phase.

Information Driven Success

KPI reports begin to flow during planning and genuine plan actual comparisons.

The Network Booking Solution

Web-based booking and work flow visibility

System Features

The VLBS system for multi-site service operations supports local activity and multi-level central and decentralised management. The system provides for detailed and systematic capture of orders and agreed pricing, providing for both payment with order and job invoicing. The system provides audit quality job visibility from sequential job numbering through, work planning, service, debrief and payment.

Collaborative Gain

The system aids collaborative working between front desk customer services, planners operators and accounts staff. The automated production of work sheets from planner decisions improves forward plan visibility and operator relations. The ability to upload inventory lists, price plans and promotional discounts, integrated with scanner technology provides automation to the booking and pricing activity.

Planner Skills Focus

The simultaneous view of all service work alongside operator and asset availability makes planning and allocation tasks fully informed. The automatic generation of printable instructions makes communication quick and streamlined leaving the planner to focus on the creation of efficient use of assets.

Customer Service

The VLBS improves the customer experience throughout. A quick and streamlined structure to capturing order details, staff fully informed of status throughout, exception reports to ensure service delivery conformance, and accurate pricing and invoicing make for a faultless customer service experience.

Seamless Integration

Designed to Integrate with WMS and ERP demand feeds, Workshop Systems, In-cab monitoring and accounting, the system has its own invoicing and sub-contractor purchasing functions. The VL BS can operate with automated interfaces to each of the systems with adjacent or related workflows in your organisation.